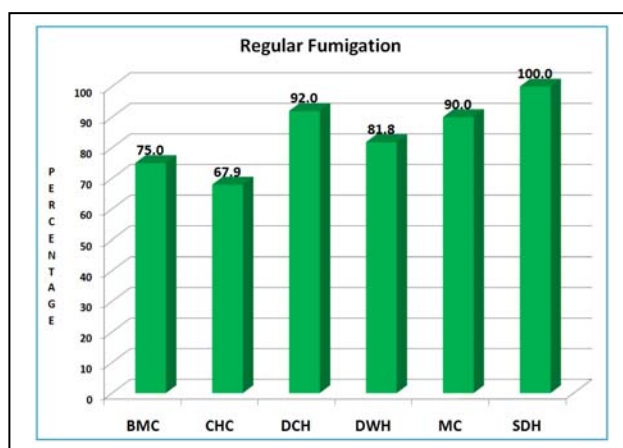


Section-XII

Additional Support Services

12. Additional Support Services

12.1 Regular Fumigation - State level

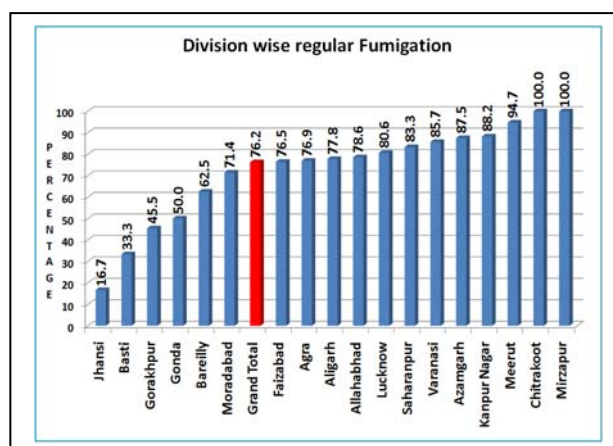


Decontamination through fumigation is an important consideration for the control of pathogens and environmental contaminants in healthcare facilities. As the above table portrays, regular fumigation is not being carried out in 32 percent of the CHCs, 25 percent of the BMCs and some of the DWHs in the state.

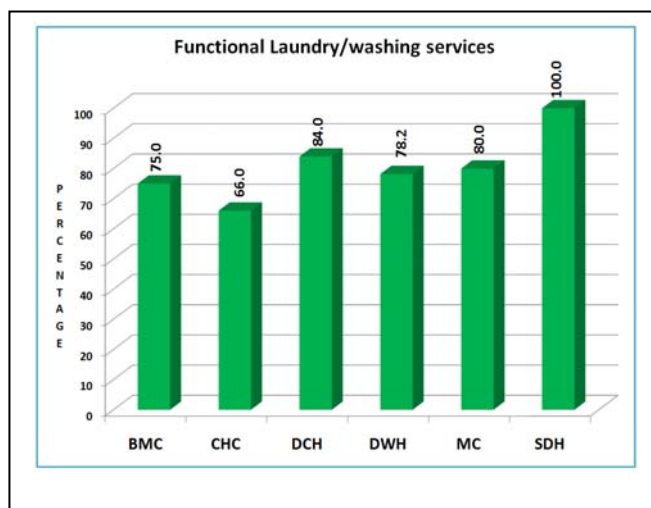
Division wise-

Jhansi, Basti and Gorakhpur divisions portray a poor picture with very high number of facilities being fumigated only sporadically. Mirzapur and Chitrakoot are the only divisions where 100 percent of the health facilities are being fumigated regularly.

As per the records available no regular fumigation was done at CHC Kurawali (Mainpuri), Jasrana (Firozabad), Atrauli (Aligarh), Husainganj (Fatehpur), DWH Pratapgarh, Ghosi (Mau), Bisalpur (Pilibhit), Tihar (Shajahanpur), Uska bazar (Sidharth nagar), Khalilaad (SK Nagar), Haisar Bazar (SK Nagar), Mehdawal (SK Nagar), Rudauli (Faizabad), Bikapur (Faizabad), Colonelganj (Gonda), Tulsipur (Balrampur), Utraula (Balrampur), Sahjanwa (Gorakhpur), Pipraich (Gorakhpur), Gauri bazar (Deoria), Salempur (Deoria), Kasia (Kushinagar), Partwal (Maharajganj), Babina (Jhansi), Talbehat (Lalitpur), DCH Kanpur Dehat, BMC Aliganj, Tudiaganj Lucknow, CHC Kakori (Lucknow), Nawabganj (Unnao), Mawana (Meerut), DWH Moradabad, CHC Sambhal, DWH Mugalsarai (Chandauli).



12.2 Functional Laundry/Washing Services - State level

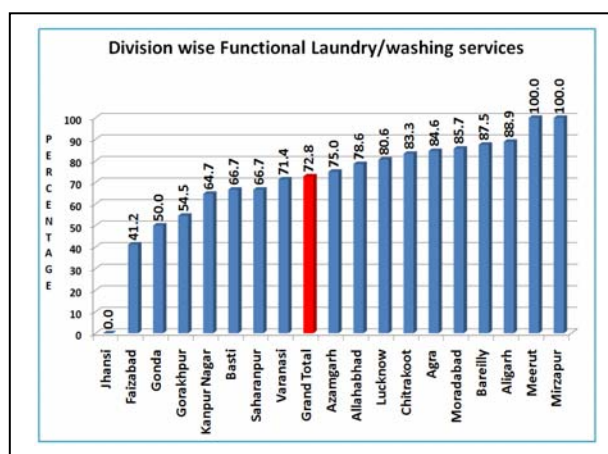


Hundred percent of the sub-divisional hospitals and most of the other health facilities in the state are having functional laundry/washing service. However, quite a number of CHCs (34%) and BMCs (25%) do not have a proper laundry/washing service.

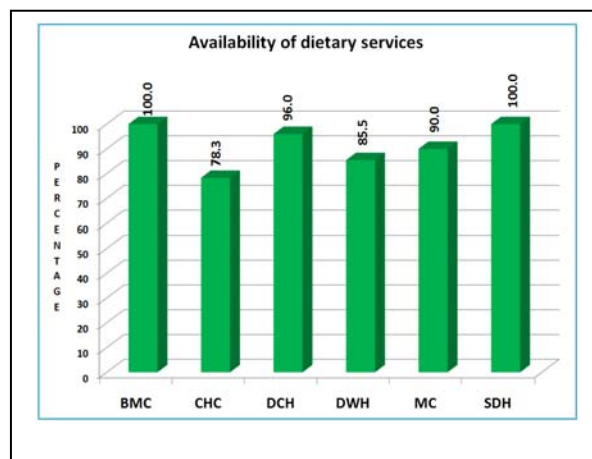
Division wise-

Functional laundry/washing service was found to be available at 73 percent of the health facilities in the state with Meerut and Mirzapur having this service at 100 percent of their hospitals. None of the facilities in Jhansi division and very few in Faizabad, Gonda and Gorakhpur divisions are having this service on a regular basis.

No Functional laundry/ Washing services was available at CHC Kurawali (Mainpuri), Sadabad (Hathras), Saraiakeel (Kaushambi), Husainganj (Fatehpur), DWH Azamgarh, Ghosi (Mau), Bisalpur (Pilibhit), Uska Bazar (Sidharth Nagar), Mehdawal (SK Nagar), DWH Banda, Rudauli/Bikapur/Sohawal (Faizabad), Dewa (Barabanki), DCH Ambedkar Nagar, CHC Jalalpur and Tanda (Ambedkarnagar), Kadipur (Sultanpur), Jagdishpur (Amethi), Amethi, Tulsipur and Utraula (Balrampur), DWH Bahraich, Pipraich (Gorakhpur), Gauri bazar and Salempur (Deoria), DCH Maharajganj, Babina (Jhansi), Talbehat (Lalitpur), Sarsaul and Kalyan pur (Kanpur Nagar), Jaswant Nagar (Etawah), DWH Etawah, RLB Lucknow, BMC Tudiaganj, Aishbagh, Kakori (Lucknow), CHC Sambhal, Deoband (Saharanpur), DWH Mughalsarai (Chandauli), CHC Shahganj (Jaunpur), Cholapur (Varanasi).



12.3 Available of dietary services - State level

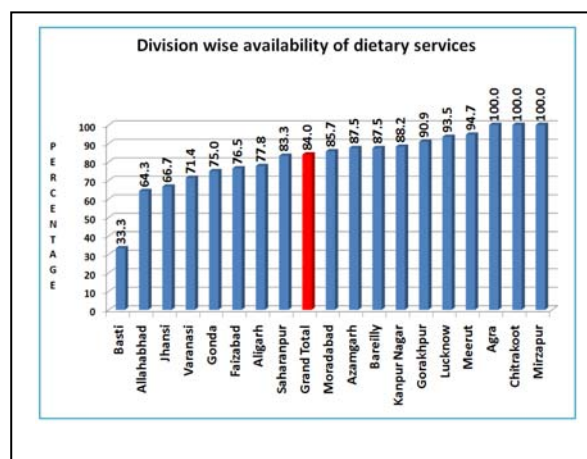


All of the BMCs and SDHs and most of the other health facilities in the state are offering dietary services.

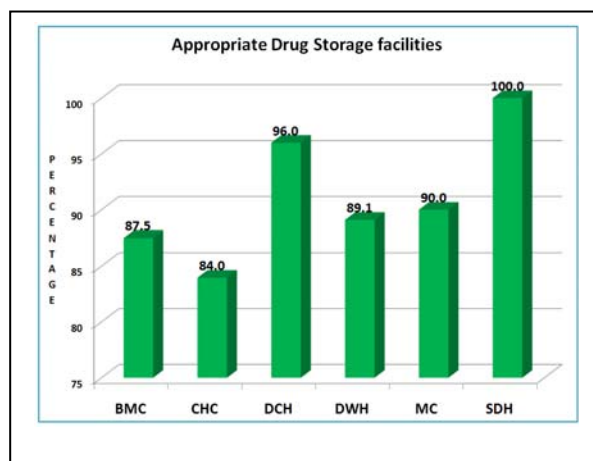
Division wise-

As clear from the graph, 84 percent of the health facilities in Uttar Pradesh, on an average, are found to be offering dietary services, with 100 percent of the facilities in Agra, Chitrakoot and Mirzapur divisions doing so. However, Basti division has only 33 percent facilities offering this service.

Dietry Services are poor in District Women Hospital Etah, CHC SADABAD Hathras, CHC Sarai Akeel (Kaushambi), Husainganj (Fatehpur),DWH Mau, Uska Bazar (Sidharth Nagar), Khalilabad (SK Nagar), Haisar Bazar (SK Nagar), Mehdawal (SK Nagar), Rudauli (Faizabad), Bikapur (Faizabad), DWH Sultanpur, CHC Jagdishpur (Amethi), Utraula (Balrampur), Partawal (Maharajganj), Mohanlalganj Lucknow, DWH Meerut, CHC Sambhal, DWH Mughalsarai (Chandauli), Chakiya (Chandauli), Badlapur (Jaunpur), Kerakat (Jaunpur).



12.4 Appropriate Drug Storage Facilities - State level

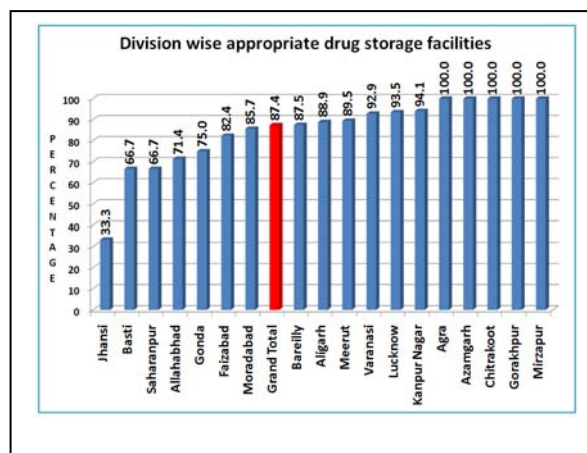


While 100 percent of the sub-divisional hospitals followed by 96 percent of the district community hospitals and 90 percent of the medical colleges and district women's hospitals have appropriate drug storage facilities, 16 percent of CHCs and close to 13 percent of the BMCs do not have it.

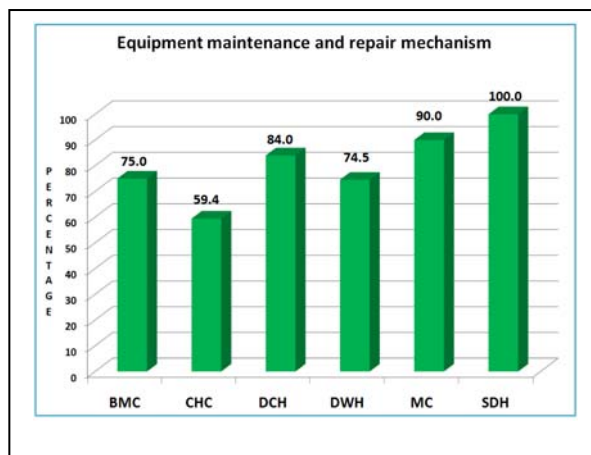
Division wise-

Division wise analysis shows Jhansi as the worst performing division where a very high number of health facilities (67%) are not having appropriate drug storage facilities.

Appropriate drug storage facilities are not available at CHC Sadabad (Hathras), Handia (Allahabad), Karchana (Allahabad), Husainganj (Fatehpur), Khalilabad (SK Nagar), Mehdawal (SK Nagar), Rudauli (Faizabad), Bikapur (Faizabad), Jalalpur (A Nagar), Utraula (Balrampur), BMC Aishbagh (Lucknow), CHC Anoopshahar (Bulandshahr), Hapur (Hapur), Najibabad (Bijnor), Jansath (Muzaffar nagar), DWH Mughalsarai (Chandauli).



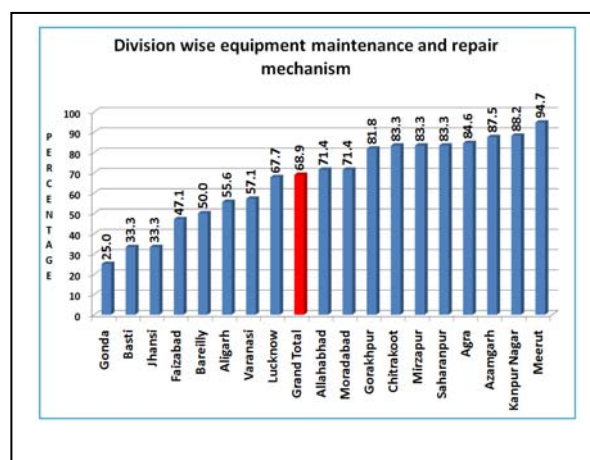
12.5 Equipment maintenance and repair mechanism - State level



While all of the sub-divisional hospitals and almost all medical colleges and a high number of district community hospitals have appropriate equipment maintenance and repair mechanism, two-fifths of the CHCs and one in every four BMCs and DWHs do not have proper equipment maintenance and repair mechanism in place.

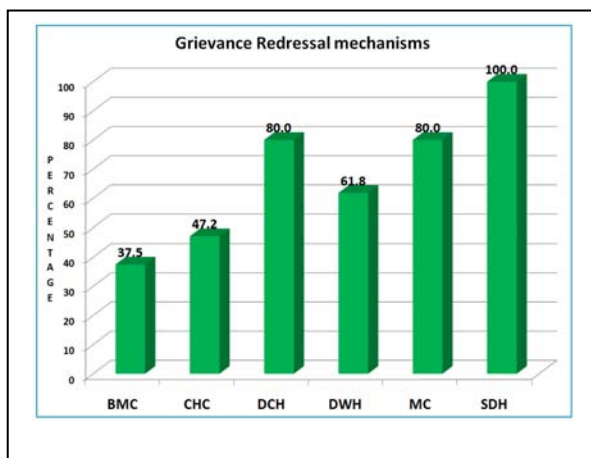
Division wise-

The graph depicts a poor picture of status of equipment maintenance and repair mechanism in Gonda (25%) and Jhansi and Basti divisions (33%). Faizabad and Bareilly divisions are only a shade better. Only about 69 percent of the health facilities across the State are found to be having appropriate equipment maintenance and repair mechanism.



Equipment maintenance and repair mechanism is not appropriate at CHC Kurawali (Mainpuri), Jasrana (Firozabad), Atrauli (Firozabad), DWH Aligarh, DWH Etah, CHC Sarai akeel (Kaushambi), Patti (Pratapgarh), DWH (Pratapgarh), DWH Mau, CHC Bisalpur (Pilibhit), Tilhar (Shajahanpur), Uska bazaar (Siddharth nagar), Khalilabad (SK Nagar), Mehdawal (SK Nagar), Haisar Bazar (SK Nagar), Panwari (Mahoba), Rudauli/ Bikapur/ Sohawal and Poorabazar (Faizabad), Haidergarh (Barabanki), Dewa (Barabanki), DCH (Ambedkarnagar), CHC Jalalpur and Tanda (Ambedkarnagar), DWH (Gonda), CHC Colonelganj (Gonda), Tulsipur (Balrampur), Utraula (Balrampur), Ikauna (Shrawasti), Salempur (Deoria), Kasia (Kushinagar), Sarsaul (Kanpur Nagar), RLBC (Lucknow), Mohanlalganj (Lucknow), BMC Chandernagar, Aishbagh, CHC Bakshi ka talab and Gosainganj (Lucknow), Nawabganj (Unnao), Gola (Kheri), Anoopshahar (Bulandshair), Hapur, Thakurduara (Moradabad), Najibabad (Bijnor), DWH Mughalsarai (Chandauli), Sakaldiha (Chandauli), CHC Badlapur and Kerakat (Jaunpur), Saidpur (Ghazipur) and LBS Varanasi.

12.6 Grievance Redressal System - State level



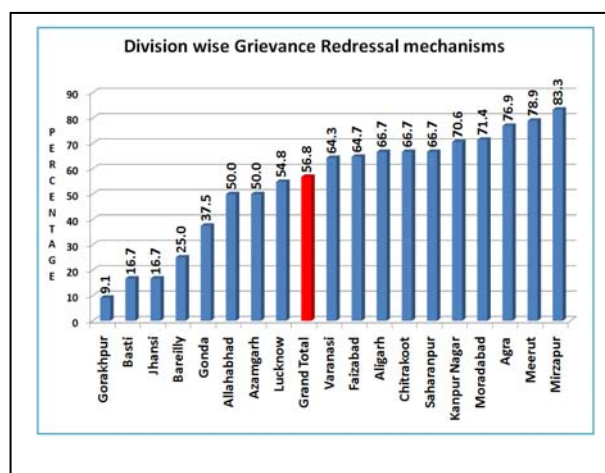
Of all the health facilities in the state, very few BMCs (37%) and CHCs (47%) are found to be having grievance redressal system in place.

Division wise-

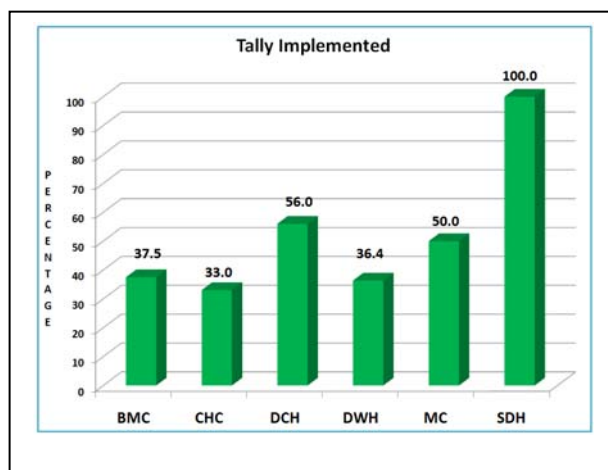
A little more than half of the health facilities in the state are found to be having grievance redressal mechanism. A very high number of facilities in Gorakhpur, Jhansi, Basti, Bareilly and Gonda divisions are not having this system in place.

Grievance Redressal Mechanisms was not available at DWH Mathura, DWH Ballia, DWH (Pratapgarh), DWH Mau, DWH (Bareilly), DWH (Budaun), DWH (Gonda), DWH (Auraiya), DWH (Sitapur), DWH Mughalsarai (Chandauli), DWH (Meerut), CHC Kurawali (Mainpuri), Jasrana (Firozabad), Atrauli (Aligarh), Khair (Aligarh),

Sarai akeel (Kaushambi), Husainganj (Fatehpur), CHC Ghosi (Mau), CHC Rasra (Ballia), CHC Bisalpur (Pilibhit), Tilhar (Shajampur), Uska Bazar (Sidharth nagar) Khalilabad (SK Nagar), Haisar Bazar (SK Nagar), Mehdawal (SK Nagar), Rath (Hamirpur), Panwari (Mahoba), Rudauli and Bikapur (Faizabad), Haidergarh (Barabanki), Dewa (Barabanki), DCH (Ambedkarnagar Nagar), CHC Jalalpur (Ambedkarnagar), CHC Colonelganj (Gonda), Tulsipur (Balrampur), Utraula (Balrampur), Ikauna (Shrawasti), Salempur (Deoria), Kasia (Kushinagar), Sahjanwa (Gorakhpur), Pipraich (Gorakhpur), Gauribazar (Deoria), Padrauna (Kushinagar), Talbehat (Lalitpur), Kalyanpur (Kanpur Nagar), Mohanlalganj (Lucknow), BMC (Chandernagar), BMC Faizabad Road (Lucknow), Silverjublie (Lucknow), BMC Redcross (Lucknow), BMC Aaishbagh (Lucknow), CHC MALIHABAD (Lucknow), BKT(Lucknow), Kakori (Lucknow), CHC (GOLA) Kheri, CHC Mawana (Meerut), CHC Badalpur (GB Nagar), CHC Bhangel (GB Nagar), CHC Hapur (Hapur), Thakurduara (Moradabad), Najibabad (Bijnor), CHC Jansath (Muzaffar Nagar), Sakaldiha (Chandauli), Badlapur (Jaunpur), Saidpur (Ghazipur) and Shahganj (Jaunpur).



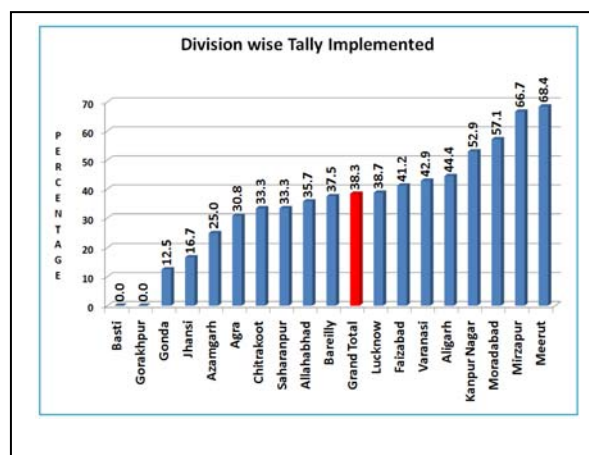
12.7 Tally Implemented - State level



Excepting sub-divisional hospitals (100%), most other facilities across the state are not implementing the tally software package for accounting and book keeping at the facility level. About two thirds of the CHCs and almost equal number of DWHs and BMCs are not following the same.

Division wise-

The divisional analysis of implementation of tally software package for accounting and book keeping at the facility level shows that little over one third facilities in the state are doing so. The interdivisional variations are equally high with none of the facilities in Basti and Gorakhpur implementing it while over two thirds of all facilities in Meerut and Mirzapur have adopted the accounting practice using tally software.



Tally software is not loaded at CHC Kheragarh (Agra), DWH (Mathura), CHC Farah (Mathura), CHC Kurawali (Mainpuri), DWH Firozabad, CHC Tundla (Firozabad), CHC Jasrana (Firozabad), CHC Atrauli (Aligarh), DCH (Aligarh), DWH (Etah), CHC Sarai akeel (Kaushambi), Husainganj (Fatehpur), DWH (Pratapgarh), DWH (Azamgarh), CHC Phoolpur (Azamgarh), CHC Bilariyaganj (Azamgarh), DWH (Mau), DWH (Ballia), CHC Rasra (Ballia), DWH (Bareilly), DWH Budaun, CHC Bisalpur (Pilibhit), CHC Uska Bazar (Sidhrath Nagar), CHC Khalilabad (SK Nagar), CHC Haisar Bazar (SK Nagar), Mehdawal (SK Nagar), DWH (Basti), DWH (Banda), DWH (Mahoba), CHC Panwari (Mahoba), CHC Rudauli (Faizabad), CHC Bikapur (Faizabad), CHC Sohawal (Faizabad), DWH (Barabanki), CHC Haidergarh (Barabanki), CHC Dewa (Barabanki), DCH (A Nagar), CHC Jalalpur (A Nagar), CHC Jagdishpur (Amethi), CHC Amethi (Amethi), DWH (Gonda), CHC Colonelganj (Gonda), CHC Tulsipur (Balrampur), Utraula (Balrampur), Ikauna (Shrawasti), DWH (Bahraich), Sahjanwa (Gorakhpur), Pipraich (Gorakhpur), DWH (Gorakhpur), DWH (Deoria), CHC Gauribazar (Deoria), CHC Salempur (Deoria), DCH Padrauna (Kushinagar), CHC Kasai (Kushinagar), CHC

Talbehat (Lalitpur), DWH (Etawah), DCH (Auriya), DCH (Kanpur Dehat), CHC Pukhraya (Kanpur Dehat), DCH (Kannauj), BRD Hospital (Mahanagar, Lucknow), Mohanlalganj (Lucknow), BMC (Chandernagar), BMC Faizabad Road, BMC Aliganj (Lucknow), BMC Redcross (Lucknow), CHC Malihabad (Lucknow), CHC Kakori (Lucknow), CHC Gosainganj ((Lucknow), CHC Sidhauri FRU (Sitapur), DWH (Sitapur), CHC Sandila (Hardoi), CHC Nawabganj (Unnao), DWH (Raebareli), CHC Gola (Kheri), DWH (Meerut), CHC Mawana (Meerut), CHC Anoopshahar (Bulandshair), CHC Baghpat (Baghpat), DCH (GB Nagar), CHC Chunar (Mirzapur), DCH Amroha (Amroha), DWH (Rampur), CHC Sambhal, CHC Najibabad (Bijnor), CHC Deoband (Saharanpur), CHC Fatehpur (Saharanpur), CHC Jansath (Muzaffar Nagar), DWH Mughalsarai (Chandauli), Sakaldiha (Chandauli), Badlapur (Jaunpur), Shahganj (Jaunpur) and CHC Saidpur (Ghazipur).